

8/7/2024

# River Oaks at Paso Robles

## Welcome Letter

MAIL TO:

Paso Robles, CA 93446

RE

Welcome Neighbor(s),

Congratulations on your purchase! We welcome you into the River Oaks at Paso Robles family. Unity is extremely proud to be your “go-to” ally for all things related to your Homeowners’ Association. We co-exist with your board of volunteers to provide with an excellent Residential Experience.

Please create your online account to access important community information. By creating an account, you can access community documents such as governing documents, meeting minutes, homeowner resources, search knowledge articles, and online payments.

Log in: [unity.iipm.com](https://unity.iipm.com)

[Here are some frequently asked questions that we would love to start you off with.](#)

### Assessment Information

The assessment fees for the Association are \$\_\_\_\_\_ and your next assessment is due on 9/1/2024. Payments can be made with our no-cost in-house ACH, please visit our website <https://www.unitypm.com/ach> and answer eleven questions. Or log into your online portal and click the payments tab (service fees). You may also pay by check and mail it to the address below. Checks are to be made payable to River Oaks at Paso Robles please add your account number on the memo of your check.

Should you have any questions regarding your account, please do not hesitate to reach out to our Finance Team directly by e-mailing [financesupport@unitypm.com](mailto:financesupport@unitypm.com).

## Your Account:

Your account number is .  
ROP42479

### Payment Processing Address:

River Oaks at Paso Robles  
c/o Unity, Inc.  
P.O Box 45455  
San Francisco, CA 94145-  
0455

## Contact Our Team:

5100 N. Sixth Suite 164  
Fresno CA 93710

### Business Hours:

Monday- Friday 9 a.m. – 5  
p.m.

Closed for lunch from 12 p.m.  
-1 p.m.

### Email:

[support@unitypm.com](mailto:support@unitypm.com)  
[financesupport@unitypm.com](mailto:financesupport@unitypm.com)

### Toll Free:

1(833) HOA-1100 or  
559-228-0606



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# River Oaks at Paso Robles

## Your Portal:

### Website:

<https://unity.iipm.com/s/login/>

### One-time Access Token:

A-022119



## Community Manager:

Nancy Ayers



## Architectural Changes

The architectural change process is a procedure followed to ensure that any changes made to the exterior of a property comply with the established architectural guidelines and standards. This process is crucial because it helps maintain the aesthetic appeal and property values within the community. Prior to the start of all and any alterations to your home/lot/property, they must first be reviewed and approved by your Association Architectural Committee. The reviewing committee is made up of other neighbors that volunteer their time to ensure the Association is doing everything in their power to uphold consistency. We appreciate your patience in advance as this process may take up to 30 Days and the volunteers might have additional questions about the project. Please submit as much details as possible from the start as it can help speed things up. All plans shall be submitted through [unity.iipm.com](https://unity.iipm.com).

## Rule Enforcement

The Homeowners' Association has guidelines called Covenants Conditions & Restrictions (CC&Rs) that aim to maintain a consistent standard of living for all homeowners. You can access these rules and regulations on our online portal in the governing documents folder. As your managing partner, we work with your board of volunteers to enforce these guidelines and create a cohesive community. We value your input and encourage you to contact us at [support@unitypm.com](mailto:support@unitypm.com) if you have any questions. Let's work together to make our neighborhood a great place to live!

Thank you for taking the time to gain a better understanding of your community. Congratulations on your new home! Please do not hesitate to reach out if you have any additional questions. Unity has a full team of dedicated individuals that are ready to serve you.

Sincerely,

Sal Silva, CEO  
Unity, Inc.