

# River Oaks at Paso Robles Community Association

5100 North Sixth Street, Suite 164 | Fresno, CA 93710 | [support@unitypm.com](mailto:support@unitypm.com)

Date: June 10th, 2024

## **Subject: After-Hours Emergency Contact Information**

Dear Residents,

We hope this message finds you well. Over the weekend there was an emergency water leak, and it came to our attention that some residents were unsure of how to reach out for assistance. We want to ensure that you are informed about our after-hours emergency process.

**After-Hours Emergency Line:** For any urgent issues that occur outside of our regular office hours, including evenings and weekends, please contact our After-Hours Emergency Line at:

**1-833-HOA-1100 or 559-286-0606**

### **What to Expect:**

1. **Call the Emergency Line:** Dial the number above and **leave a message** to report any emergencies.
2. **Immediate Response:** A member of our Unity Team is always on call to monitor and respond to emergency situations.
3. **Timely Assistance:** The on-call team member will return your call promptly.
4. **Action Taken:** We will dispatch the appropriate vendor to address and resolve the issue as quickly as possible.

Please keep this number handy and do not hesitate to use it if you encounter an emergency after hours. If you have any questions or need further information, please contact our office at [support@unitypm.com](mailto:support@unitypm.com)

Best regards,

Management  
Unity, Inc.